



An 'Aumakua Hawai'i Company



[www.ITSolutionsCO.com](http://www.ITSolutionsCO.com)

1-800-918-0480

## NAICS Codes:

541511 Custom Computer Programming Services  
**541512 Computer System Design Services**  
541513 Computer Facilities Management Services  
541519 Other Computer Related Services  
561210 Facilities Support Services  
561621 Security Systems Services (Except Locksmiths)  
561990 All Other Support Services  
238210 Electrical Contractors & Other Wiring

DUNS: 803425953

CAGE:6UEC4



## CAPABILITIES STATEMENT

## Company Overview

Information Technology Solutions, Corp. (ITS) was established in 2007 as a full service IT support company providing maintenance and recovery plans, as well as providing all help desk and troubleshooting support to its clients. In December 2012, 'Aumakua Hawai'i acquired a majority interest in ITS; which was recently SBA certified as an NHO owned 8(a) company. Since its inception, ITS customers encompass multiple industries including energy, government, construction, manufacturing, healthcare, financial services and retail with active clients nationwide. ITS employs highly skilled technicians that are Cisco Certified Network Associate (CCNA) Certified, Microsoft Certified Professional (MCP) for Server 2012, and A+, Network+ and Security + Certified.

ITS personnel have a vast knowledge of computer science and information management principles. ITS provides services such as: IT Consulting; Project Management and Administration; Auditing and Rights Management; Decision Making; Disaster Recovery Planning and Disaster Recovery Sites; Virtualization and Real-Time Replication; Information and Communication Support; System Management and Administration; Penetration Testing; hardware and software procurement; as well as a wide variety of other computer, and electrical related services.

ITS Electric, a division of ITS, supports all phases of construction and service related projects for residential, commercial, and industrial wiring. Headed by a licensed Master Electrician, ITS Electric manages electrical projects from pre-planning through completion and maintenance providing a complete electrical solution. ITS Electric provides power analysis specializing in energy efficient design and implementation, and is committed to safety, quality, and on-time and in-budget project completion.

**Microsoft**  
CERTIFIED

Partner



## Professional Services

Strategic IT Solutions  
Cybersecurity  
Cloud Computing  
Backup & Disaster Recovery  
Virtualization  
High Availability Systems  
Help Desk Support Services  
Compliance  
System Automation  
Data Center Design  
Procurement

## Electrical Services

Isolated Computer Circuits  
Generators  
Electrical Panel Upgrades  
1 Phase / 3 Phase  
Transformers  
Structured Cabling  
Fiber Optic, Ethernet, Coax  
Audio / Video  
Security & Intrusion Detection  
Lighting & Signage

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Toll Free: 800.918.0480

## Past Performance

### Department of Veterans Affairs (VA)

ITS provided all hardware, additional inter-connection cabling, and manpower and expertise to upgrade two VA Head end HVAC energy management system servers at the VA Hospital in Wichita, KS.

ITS arrived at the VA Hospital and was able to install all equipment and train the necessary personnel within a two day window so the client's schedule would not be interrupted for an extended period of time. The server was initially setup in contractor's facility to install all required updates and patches. After successful setup, the hardware was shipped to the VA Hospital. The training provided was to ensure optimal understanding of the new system and maintenance requirements.

#### Relevant Experience

- Applying Knowledge of IT Hardware/Software & Network System Structures
- Equipment Installation
- Server Updates & Patches
- System Training

### Bowie Resource Partners

ITS provides ongoing IT support for all workstations, servers and key systems, dedicated hosting including backup and real time data replication between Bowie Resource Partners Headquarters, eight Bowie Mine Sites, Bowie Refined Coal, Hunter Prep Plant and Terminal Logistics Solutions. ITS also supports IT controls, cyber security and Sarbanes-Oxley Act (SOX) Compliance. ITS works closely with Bowie Resource Partners' Internal Auditor on SOX compliance, auditing support, management and assessment of internal controls, rights management, maintenance of all audit or review work, and monthly vulnerability scanning and reporting.

ITS works very closely with the Bowie Resource Partners Information Technology Manager, going over the weekly reports and maintenance. ITS also provides ongoing system usage and demand analysis, project planning, disaster recovery planning, disaster recovery sites, penetration testing, virtualization, administration and hardware and software agile acquisitions as needed.

ITS has been providing IT services to Bowie Resource Partners as the prime contractor since 2013 and continues to provide exceptional services and program management to all locations as of 2016.

#### Relevant Experience

- IT Compliance Management & Assessment
- System Usage & Demand Analysis
- Project Planning & Administration
- Program Management

Colorado - Corporate

New Mexico

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